

# Case Study | Financial Services



**Customer:**  
BANK

**Industry:**  
Financial Services (Banking)

**Size:**  
2 Branches and 500+ Employees

**Country:**  
Oman

**Products and services:**  
Pewol 360



## Situation

The Company had several challenges as they were using four different systems for employee self service, reimbursements, payroll and attendance. Data accuracy while executing some key HR operations like payroll, statutory compliance, expense, etc. was proving to be a major roadblock and was affecting the efficiency of the teams.

## Solution

The Company was looking for a one stop solution to resolve all HR concerns, right from recruiting and payroll to tracking attendance and monitoring performance. Pewol 360 was flexible solution, was quickly integrated with existing structure, and offered an accelerated learning curve for end users. The solution aimed to quicken retrieval, reduce cost, save time and aid decision making.

## Impact

Reduced manual interventions. Data validation & authentication process was implemented. Person dependency reduced as number of process owners decreased by over 60% (4 instead of 12).

Getting accurate data from all regions on time for payroll processing. Empowered employees with Self Service capabilities

Pic credit: Freepik; Icon credit: Flaticon



Established in 2016, TSC represents a collaboration of passionate individuals with extensive experience in technology and business consulting with focus on Microsoft Dynamics solutions

## SOLUTIONS

Analytics & Business Intelligence | Cloud | Commerce | Finance | Human Resource | Modern Workplace | Operations | Sales & Customer Experience

## SERVICES

Development & Implementation | Maintenance & Support | Integration & Upgrades | Business & IT Consulting | Analytics

## TECHNOLOGIES

Microsoft 365 | Microsoft Dynamics 365 | Microsoft Dynamics AX | Microsoft Azure Cloud | Microsoft Teams | Microsoft Power Platform | Pwoli 360 | Insytio | Property 365 | Pharma 365

## INDUSTRIES



Retail



Manufacturing



Financial Services



Healthcare



Real Estate



Auto



Energy

As used in this document, 'TSC' means The Solution Consulting FZ CO, which provides technology services including implementation, integration, maintenance, support, analytics and consulting. The services described herein are illustrative in nature and are intended to demonstrate our experience and capabilities in these areas.  
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