

# Case Study | Retail



**Customer:**

FASHION RETAILER &  
MANUFACTURER

**Industry:**

Retail

**Size:**

8+ Retail Stores, 500 Employees

**Country:**

UAE

**Products and services:**

Microsoft Dynamics 365  
Finance & Operations  
Retail



**Situation**

Crafted from the vivid dreams of its inspiring Founder and Designer, the Fashion Retail Company was born in 1990 in the UAE. It employs over 500 highly skilled people in its factory. It has 8 retail boutiques: 3 in Abu Dhabi, 3 in Al Ain and 2 in Dubai with another major opening of stores on the way, which is a part of the five-year expansion plan of the company.

**Solution**

The Company adopted Microsoft Dynamics 365 F&O & Retail. They were able to automate their key business processes such as Finance, Retail Operations, HR, Procurement, Payroll, Marketing, Asset & Inventory Management, Document Management and Loan Management.

**Impact**

The Company is creating data-driven manufacturing processes that extend from the factory to the consumer experience. Apart from business process efficiency, it now provides its frontline workers, management, and C-level decision makers with near-real-time data offering meaningful signals and insights.

Pic credit: Freepik; Icon credit: Flaticon



Established in 2016, TSC represents a collaboration of passionate individuals with extensive experience in technology and business consulting with focus on Microsoft Dynamics solutions

## SOLUTIONS

Analytics & Business Intelligence | Cloud | Commerce | Finance | Human Resource | Modern Workplace | Operations | Sales & Customer Experience

## SERVICES

Development & Implementation | Maintenance & Support | Integration & Upgrades | Business & IT Consulting | Analytics

## TECHNOLOGIES

Microsoft 365 | Microsoft Dynamics 365 | Microsoft Dynamics AX | Microsoft Azure Cloud | Microsoft Teams | Microsoft Power Platform | Pewol 360 | Insytio | Property 365 | Pharma 365

## INDUSTRIES



Retail



Manufacturing



Financial Services



Healthcare



Real Estate



Auto



Energy

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As used in this document, 'TSC' means The Solution Consulting FZ CO, which provides technology services including implementation, integration, maintenance, support, analytics and consulting. The services described herein are illustrative in nature and are intended to demonstrate our experience and capabilities in these areas.

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