

# Case Study | Retail



**Customer:**  
FASHION ACCESSORY RETAILER

**Industry:**  
Retail

**Size:**  
40+ Retail Stores

**Country:**  
UAE

**Products and services:**  
Microsoft Dynamics 365  
Finance & Operations  
Retail



**Situation**  
Started in 1999, the Company trades in high end perfumes, oud fragrances, watches, cosmetics, skin care, accessories internationally and locally. They rely on suppliers, and needed a more flexible, cost-effective way to manage its finances and supply chain data.

**Solution**  
The Company adopted Microsoft Dynamics 365 F&O & Retail. They were able to automate their key business processes such as Finance, Retail Operations, HR, Procurement, Payroll, Marketing, Asset & Inventory Management.

**Impact**  
With a view of data and visibility into its supply chain, the Company can perform more accurate forecasting.  
  
The company increased agility to respond to rapid market changes, with a recent example being due to COVID crisis.



Established in 2016, TSC represents a collaboration of passionate individuals with extensive experience in technology and business consulting with focus on Microsoft Dynamics solutions

## SOLUTIONS

Analytics & Business Intelligence | Cloud | Commerce | Finance | Human Resource | Modern Workplace | Operations | Sales & Customer Experience

## SERVICES

Development & Implementation | Maintenance & Support | Integration & Upgrades | Business & IT Consulting | Analytics

## TECHNOLOGIES

Microsoft 365 | Microsoft Dynamics 365 | Microsoft Dynamics AX | Microsoft Azure Cloud | Microsoft Teams | Microsoft Power Platform | Pewol 360 | Insytio | Property 365 | Pharma 365

## INDUSTRIES



Retail



Manufacturing



Financial Services



Healthcare



Real Estate



Auto



Energy

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As used in this document, 'TSC' means The Solution Consulting FZ CO, which provides technology services including implementation, integration, maintenance, support, analytics and consulting. The services described herein are illustrative in nature and are intended to demonstrate our experience and capabilities in these areas.

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