

Case Study | Retail



Customer:
PERFUME RETAILER

Industry:
Retail

Size:
200+ Retail Stores

Country:
UAE

Products and services:
Microsoft Dynamics 365
Finance & Operations



Situation

The Company is one of the largest perfume retailer in the Middle East with 200+ retail stores across UAE, Kuwait, Qatar, Oman, and KSA. The company experienced a surge in orders during the COVID-19 crisis and wanted to improve its e-commerce capabilities to efficiently fulfill customer demand.

Solution

The Company adopted Microsoft Dynamics 365 F&O. It also integrated the solution with SAP and improved data management and reporting with Microsoft Azure and Power BI. The solution was implemented for 12 legal entities.

Impact

Employees now easily access, manage, and share data from any location, supporting the remote work environment.

Business leaders use accurate, current data to make informed decisions, and customers have real-time visibility into orders and inventory.

Pic credit: Pexels; Icon credit: Flaticon



Established in 2016, TSC represents a collaboration of passionate individuals with extensive experience in technology and business consulting with focus on Microsoft Dynamics solutions

SOLUTIONS

Analytics & Business Intelligence | Cloud | Commerce | Finance | Human Resource | Modern Workplace | Operations | Sales & Customer Experience

SERVICES

Development & Implementation | Maintenance & Support | Integration & Upgrades | Business & IT Consulting | Analytics

TECHNOLOGIES

Microsoft 365 | Microsoft Dynamics 365 | Microsoft Dynamics AX | Microsoft Azure Cloud | Microsoft Teams | Microsoft Power Platform | Pewol 360 | Insytio | Property 365 | Pharma 365

INDUSTRIES



Retail



Manufacturing



Financial Services



Healthcare



Real Estate



Auto



Energy

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As used in this document, 'TSC' means The Solution Consulting FZ CO, which provides technology services including implementation, integration, maintenance, support, analytics and consulting. The services described herein are illustrative in nature and are intended to demonstrate our experience and capabilities in these areas.

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